



## NIAGARA FALLS, N.Y. and ONTARIO 2020 SIGHTSEEING PROGRAMS

Operated By

**GRAY LINE NIAGARA FALLS**  
A Division of Niagara Majestic Tours, Inc.

**CANADIAN RAINBOW TOUR** – Four-hour\* sightseeing tour of Niagara Falls, Ont. Departing from Niagara Falls, USA. Tour includes viewing of the famous Canadian Horseshoe Falls, Table Rock House, Queen Victoria Park, Sir Harry Oaks Gardens, Upper Canadian Rapids, Lower Niagara River and Gorge, and the Mighty Whirlpool. Tour cost includes admission to the **Skylon Tower observation deck** and admission to the **new and upgraded Hornblower Niagara gorge cruise**. *(Minimum tour time four hours. Total tour time may be longer.) Tour itinerary subject to change based on attraction availability during holidays and peak-periods.*

Available May 2020-October 2020

**Retail Price: Adult \$114.95**

**Child (5-12) \$79.95**

**Net Price: Adult \$86.21**

**Child (5-12) \$59.96**

**CANADIAN RAINBOW ILLUMINATION TOUR** – Experience the spectacular Nightly Illumination of the mighty falls on this four-hour sightseeing tour of Niagara Falls, Ont. Tour includes viewing of the famous Canadian Horseshoe Falls, Table Rock House, Queen Victoria Park, Sir Harry Oaks Gardens, Upper Canadian Rapids, Lower Niagara River and Gorge, and the Mighty Whirlpool. Tour cost includes admission *to the Skylon Tower observation deck and admission to the Journey behind the Falls*. *(Minimum tour time four hours. Total tour time may be longer.) Tour itinerary subject to change based on attraction availability during holidays and peak-periods.*

Available May 2020-October 2020

**Retail Price: Adult \$109.95**

**Child (5-12) \$79.95**

**Net Price: Adult \$82.46**

**Child (5-12) \$59.96**

**MAID IN AMERICA TOUR** – Four-to-five-hour\* sightseeing tour of Niagara Falls, N.Y. Includes admission to the *Maid of the Mist gorge cruise, Prospect Point Observation Tower, and Cave of the Winds*. Tour includes viewing of the American Falls, Bridal Veil Falls, Canadian Horseshoe Falls, Goat Island, Luna Island, Three Sister Islands, Whirlpool State Park, and more! *(Minimum tour time four hours. Total tour time may be longer.) Tour itinerary subject to change based on attraction availability during holidays and peak-periods.*

Available May 2020-October 2020

**Retail Price: Adult \$109.95**

**Child (5-12) \$79.95**

**Net Price: Adult \$82.46**

**Child (5-12) \$59.96**

## DEPARTURE SCHEDULES

All tours operate seven days a week with multiple departure times daily depending on the season of year.

**CANADIAN RAINBOW TOUR (AMERICAN DEPARTURES ONLY)**- Available May 2020- October 2020. Departs mornings from most major hotels in downtown Niagara Falls, NY (USA). Departure times are as follows:

**\*\*Please refer to updated tour schedule for tour start times.**

*\*Customers must call 24-48 hours in advance to schedule pick-up.*

*\*Specific tour time and pickup time will be advised when purchaser confirms reservation at least 24 hours prior to tour date. Pickup times are generally 30-60 minutes prior to the start of tour time, depending on location and bus schedule.*

### **NO CANADIAN DEPARTURE TOURS**

**AMERICAN DEPARTURES: 10:00 AM (TOUR START TIME)**

**BUFFALO DEPARTURES: 10:00AM (TOUR START TIME)**

**\*\*The \$40 per party pickup fee for Buffalo still applies to tour rate**

**\*Guests still need to call in to confirm their tour time and pickup time/location 24-48 hours in advance.**

**CANADIAN RAINBOW ILLUMINATION TOUR (CANADIAN DEPARTURES)** – Available May 2020- October 2020. Departs late afternoon from most downtown major hotels in Niagara Falls, Ontario (Canada)

**\*\*Because this tour operates based on sunset, 5pm is an average start time and varies throughout the season.**

**When booking this tour, guests will need to confirm tour start time AND pickup time 24-48 hours prior to tour date.**

*\*Customers must call in advance to schedule pick-up.*

*\*Specific tour time and pickup time will be advised when purchaser confirms reservation at least 24 hours prior to tour date. Pickup times are generally 30-60 minutes prior to the start of tour time, depending on location and bus schedule.*

**CANADIAN DEPARTURES: 5PM (TOUR START TIME)**

**\*Guests still need to call in to confirm their tour time and pickup time/location 24-48 hours in advance.**

**CANADIAN RAINBOW ILLUMINATION TOUR (AMERICAN DEPARTURES)** – Available May 2020- October 2020. Departs late afternoon from most downtown major hotels in Niagara Falls, NY (USA)

**\*\*Because this tour operates based on sunset, 5pm is an average start time and varies throughout the season.**

**When booking this tour, guests will need to confirm tour start time AND pickup time 24-48 hours prior to tour date.**

*\*Customers must call in advance to schedule pick-up.*

*\*Specific tour time and pickup time will be advised when purchaser confirms reservation at least 24 hours prior to tour date. Pickup times are generally 30-60 minutes prior to the start of tour time, depending on location and bus schedule.*

**AMERICAN DEPARTURES: 5PM (TOUR START TIME)**

**BUFFALO DEPARTURES: 5PM (TOUR START TIME)**

**\*\*The \$40 per party pickup fee for Buffalo still applies to tour rate**

**\*Guests still need to call in to confirm their tour time and pickup time/location 24-48 hours in advance.**

**MAID IN AMERICA TOUR (AMERICAN DEPARTURES)**- Available May 202-- October 2020. Departs from most downtown hotels in Niagara Falls, NY (USA). Departure times are as follows:

**\*\*Please refer to updated tour schedule for tour start times.**

**\*Customers must call 24-48 hours in advance to schedule pick-up.**

**\*Specific tour time and pickup time will be advised when purchaser confirms reservation at least 24 hours prior to tour date. Pickup times are generally 30-60 minutes prior to the start of tour time, depending on location and bus schedule.**

**AMERICAN DEPARTURES: 9AM, 11AM, 1PM, 3PM, 5PM\* (TOUR START TIME)**

**BUFFALO DEPARTURES: 11AM(TOUR START TIME)**

**\*\*The \$40 per party pickup fee for Buffalo still applies to tour rate**

**\*Guests still need to call in to confirm their tour time and pickup time/location 24-48 hours in advance.**

**\*5pm tour departure available July 5, 2020-September 1, 2020**

**MAID IN AMERICA TOUR (CANADIAN DEPARTURES)**- Available May 2020- October 2020. Departure times are as follows:

**\*\*Please refer to updated tour schedule for tour start times.**

**\*Customers must call 24-48 hours in advance to schedule pick-up.**

**\*Specific tour time and pickup time will be advised when purchaser confirms reservation at least 24 hours prior to tour date. Pickup times are generally 30-60 minutes prior to the start of tour time, depending on location and bus schedule.**

**CANADIAN DEPARTURES: 9AM (TOUR START TIME)**

**\*Guests still need to call in to confirm their tour time and pickup time/location 24-48 hours in advance.**

## **BOOKING PROCEDURES**

**ADVANCED RESERVATIONS ARE REQUIRED AT LEAST 24 HOURS IN ADVANCE. BOOKING WINDOW MUST CLOSE AT LEAST 24 HOURS PRIOR TO TOUR START DATE.**

Agents may contact our office directly by phone at **1-877-285-2113**, by FAX at **716-284-7759**, or at **info@graylineniagarafalls.com** for reservations. Our office hours are **Monday through Friday - 9:00am to 5:00pm Eastern Time**. Please make reservations at least 24 hours in advance of the scheduled departure. Please **DO NOT** have the clients call to make the reservations.

**\*\*Please be sure that your vouchers state that the customer is to call our Dispatch Office at 1-877-285-2113 approximately 24-48 hours prior to their scheduled tour time to re-confirm their tour, departure time and pick-up location. Failure to do so may result in voiding of ticket, and service cannot be guaranteed if customer does not confirm. Clients must present Tour Voucher (electronic or paper, if your company requires one for reconciliation) to our driver/guide prior to boarding the bus.**

**CANCELLATIONS**

A full refund issued if cancelled 24 hours or more in advance of scheduled tour departure. A 50% refund will be made if the tour is cancelled more than two hours in advance of scheduled departure. No refund will be issued if the tour is cancelled less than 2 hours in advance of scheduled departure time. Issues will not be issued due to improper documentation of purchaser.

**PAYMENT**

**Payment in full due prior to clients' arrival.** Your voucher will be used as a boarding pass for the clients. Direct bill privileges are available to companies with pre-approved credit. To establish an account with us please contact the Sales Department at 1-877-285-2113 for details.

**DISCLAIMER**

Gray Line Niagara Falls reserves the right to change tour prices, pick-up times, and attractions without notice. Guests must contact Gray Line Niagara Falls 24 hours prior to reconfirm all tour details.

**BORDER CROSSING**

It is the **responsibility of the purchaser to have appropriate documentation** when crossing the border to/from Canada. American citizens are required to show a passport. Non-domestic travelers may require further documentation in order to enter into Canada (please check with your local state department for Canadian Visa applications prior to arrival for your tour). Gray Line is not responsible for individuals that are not able to cross the border due to improper documentation. **Refunds will not be issued to individuals who are unable to participate in the tour due to improper documents.**

1625 Buffalo Ave., Niagara Falls, NY, 14303

Ph: (716)285-2113 Fax: (716)284-7759

E-mail: [info@graylineniagarafalls.com](mailto:info@graylineniagarafalls.com)